**COURSE OUTLINE SPRING 2016-2017**

**COURSE LEVEL** 3. Semester

**COURSE TITLE** Intermediate German for Tourism I

**COURSE TYPE** Faculty Core German

**Nejla ÇANCI (GR:01,02)**

**LECTURER(S)**

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**CREDIT VALUE** 3

**ECTS VALUE** 6

**COREQUISITES** -

**DURATION OF COURSE** 14 weeks

**WEB LINK**

**CATALOGUE DESCRIPTION**

**TGER219** is a German course designed to improve students’ knowledge of German specific to the tourism industry. This course provides hotel employees with the linguistic tools they need to cope with the most important everyday work situations involving German-speaking guests. The textbook and workbook provide a wide range of oppurtunities to practice and use.

**AIMS & OBJECTIVES**

The aim is to give the student the professional German vocabulary required in Hotel and restaurant business and in tourism enterprises and some knowledge of German culture. The student will have the knowledge needed for various customer service situations. The student will learn and improve his/her oral and written language skills needed in hotels and restaurants and in contact with tourists. The student will be able to understand and use the vocabulary required in customer service and he/she will also know the special features of German culture.

**GENERAL LEARNING OUTCOMES**

On successful completion of this course, all students will have developed **knowledge** and **understanding** of:

1. Explaining past tens : Perfkt

2. Show how to greet the guests, welcoming guests, guiding the guests to their room

3. Inspecting the rooms, categories of rooms, prices of rooms, supply luggage

4. Taking reservation on telephone, answering written reservations, Solving problem on telephone

5. Giving information about time, business hours and the places in or around the hotel

On successful completion of this course, all students will have developed **their skills in**:

6. producing clear, concise written and spoken communication

7. solving problems

8. using appropriate language and form when writing &speaking

**On successful completion of this course, all students will have developed their competences in**:

9. Work and learn autonomously with others in a group

10. Demonstrate the use of learning resources mainly library and electronic devices.

11. Communicate (oral and written) in a clear and organized manner.

**GRADING CRITERIA**

The following grading criteria is used university wide:

|  |  |  |
| --- | --- | --- |
| Grade | Marks | Value |
| A | 85-100 | 4.0 |
| A- | 80-84 | 3.7 |
| B+ | 75-79 | 3.3 |
| B | 70-74 | 3.0 |
| B- | 66-69 | 2.7 |
| C+ | 63-65 | 2.3 |
| C | 60-62 | 2.0 |
| C- | 57-59 | 1.7 |
| D+ | 54-56 | 1.3 |
| D | 50-53 | 1.0 |
| D- | 45-49 | 0.7 |
| F | 0-44 | 0.0 |
| NG |  | 0.0 |

**RELATIONSHIP WITH OTHER COURSES**

TGER 220(Intermediate German for Tourism 1

**LEARNING / TEACHING METHOD**

Lectures during scheduled class hours will take place. The students will be introduced to new topics in the class. They will also be taught how to react in the foreign language in various common communicative situations. The emphasis will be on developing reading, writing, listening and speaking.

**METHOD OF ASSESSMENT**

The assessment will be conducted in the following way:

|  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- |
| **Assessment**  **technique** | **Weight** | **Units to be**  **covered** | **Assessment**  **technique** | **Weight** | **Topics to be covered** |
| Reflections | 20% | Perfect Tens1,2 | Reflections | 25% | Modalverben,Perfekt,1,2, |
| Exercise / Listening  exam | 10% | 1,2 | Exercise | 10% |  |
| Presentation | 10% | 1,2,3,4 | Homework | 10% |  |
| Project | 10% | Perfect Tens | Project | 10% |  |
| Homework | 10% | 1,2,3,4 | Listening | 10% |  |
| Participation | 10% | 1,2,3,4 | Participation | 5% |  |
| Final Exam | 30% | 1,2,3,4 | Final Exam | 30% | 1,2,3,4 |

**ATTENDANCE**

Attendance is compulsory and absenteeism more than 20% of classes will be graded as “F”.

Students with poor interest, poor attendance and lack of data are graded NG.

**TEXTBOOK/S**

Zimmer frei - Deutsch im Hotel - Ulrike Cohen

(Books are now available in the EMU Bookstore)

**SEMESTER OFFERED**

**2014-2015 FALL Semester**

**CONTENT & SCHEDULE**

|  |  |  |
| --- | --- | --- |
| **Teaching Weeks** | **Content** | **Required Reading and Supporting Materials** |
| WEEK 1 | Begrüßung. Einführung der Themen des Kurses. | Zimmer frei  Kursbuch (KB) |
| WEEK 2 | Grammatik: Perfekt | Arbeitsblätter |
| WEEK 3 | Grammatik: Perfekt | Arbeitsblätter |
| WEEK4 | Ankunft der Gäste  Angemeldete Gäste empfangen. Gäste begrüßen. Fragen und Nachfragen.  Anmeldungen entgegennehmen. | Lektion 1  KB Seite 8, 9, |
| WEEK 5 | Gäste aus deutschsprachigen Ländern.  Aufs Zimmer bringen.  Exercise 1 | Lektion 1  KB Seite 10, 11  12,13 |
| WEEK 6 | Zimmer und Frühstück,  Unangemeldete Gäste begrüßen. Zimmerpreise. Zimmerbesichtigung.  Zimmerkategorien, Gepäck versorgen. | Lektion 2  KB Seite 17-21 |
| WEEK 7 | **Reflections** |  |
| WEEK 9 | Wie nimmt man eine Bestellung an? Wie bestellt man ein Frühstück.  Vokabeln Essen und Trinken | KB Seite 21-25 |
| WEEK 10 | Korrespondenz und Telefondienst  Telefonische Zimmerreservierung beantworten. Empfehlungen geben. | Lektion 3  KB Seite 26-29 |
|  | Die Uhrzeit nennen. Öffnungszeiten nennen. | Lektion 4 |
| WEEK 12 | Orte im Hotel in der Hotelumgebung angeben. Auskunft geben. | KB Seite 40,41,42 |
| WEEK 13 | PRÄSENTATİON |  |
| WEEK 14 | PRÄSENTATİON |  |
| WEEK15-16 | FINAL EXAM PERIOD |  |

This is a tentative course of study; it may require adjustment according to student’s abilities and progress.

|  |  |  |  |  |  |  |  |
| --- | --- | --- | --- | --- | --- | --- | --- |
| **Course Code: TGER219**  **Number of ECTS credits: 6 ECTS (student work load: 180)** | | | **Course Name: Intermediate German for Tourism I** | **Instructor Name: Senior instructor Nejla ÇANCI** | | | **Date:** |
|  | Student Work Load | | | Weight of  Asses. (%) |
| Week | Course  LOS | Program LOS | Educational Activities | Lectures | Independent  Work | Assessment Hours |
| 1 | 2 | 1,6 | Begrüßung. Einführung der Themen des Kurses. | 4 | 2 |  |  |
| 2 | 1 | 1,4,6 | Grammatik: Perfekt | 4 | 3 |  |  |
| 3 | 1 | 1,6,8 | Grammatik: Perfekt | 4 | 3 |  |  |
| 4 | 2 | 1,4,8 | Ankunft der Gäste  Angemeldete Gäste empfangen. Gäste begrüßen. Fragen und  Nachfragen. Anmeldungen entgegennehmen. | 4 | 3 |  |  |
| 5 | 2,3 | 1,4,8 | Gäste aus deutschsprachigen Ländern.  Aufs Zimmer bringen.  Exercise 1 | 3 | 3 | **Exercise – 10 hrs.** | **10** |
| 6 | **2,3** | **1,6,8** | Zimmer und Frühstück,  Unangemeldete Gäste begrüßen. Zimmerpreise. Zimmerbesichtigung. Zimmerkategorien, Gepäck versorgen. | 4 | 3 |  |  |
| 7 |  |  | **Reflections** | 4 | 3 | **Reflections– 20 hrs** | **20** |
| 8 | 2,3 | 4,6,8 | Wie nimmt man eine Bestellung an? Wie bestellt man ein  Frühstück. Vokabeln Essen und Trinken  POJEKT | 4 | 3 | **Project -10 hrs** |  |
| 9 | 4 | 4,6,8 | Korrespondenz und Telefondienst  Telefonische Zimmerreservierung beantworten.  Empfehlungen geben. | 4 | 3 |  |  |
| 10 | 5 | 4,6,8 | Die Uhrzeit nennen. Öffnungszeiten nennen. | 4 | 3 | **Homework-10 hrs** | **10** |
| 11 | 5 | 1,6,8 | Orte im Hotel in der Hotelumgebung angeben. Auskunft geben. | 4 | 3 |  |  |
| 12 |  | 1,11 | PRÄSENTATİON | 4 | 3 |  | **10** |
| 13 |  |  | PRÄSENTATİON | 4 | 3 | **Presantation-10 hrs** | 10 |
| 14 | 1-5 | 1,11 | FINAL EXAM PERIOD | 4 | 3 |  |  |
| 15-16 |  |  |  |  |  | **Exam – 30** | **30** |
|  |  |  |  |  |  | **Participation** | **10** |
| **Subtotal** | |  |  | **52** | **38** | **90** | **100** |
| **Total** | |  |  | **180** | | |  |

4

1. 1 ECTS is taken as 30 hrs/wl for a successful student.

2. One semester is 80 working days, which is 16 weeks. A total of 3 weeks is allocated for the final examinations. The course has 3 hrs. of face to face educational activities.

3. This is the time students spend on reading and understanding the lecture materials. It excludes the time preparing for exercises and exams and also the time for

homework, projects etc. It includes the self- study on weekends as well.

4. Case study, portfolio, reflection, etc.…

*NOTE*: According to the university by-laws the weight of the final exam should not be more than 50%, and the decision of the Faculty Executive Board, the total weight of written exams (final and quizzes) should not be more than 60%.

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| **TGER219**  **INTERMEDIA TE GERMAN**  **I** | **Program outcomes in terms of Knowledge** | | **Program outcomes in terms of Skills** | | | | | **Program outcomes**  **in terms of Competencies** | | | | | |
|  | 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 11 | 12 | 13 |
| 1 | F |  |  |  |  | F |  |  | P | P |  |  |  |
| 2 | F |  |  |  |  | F |  |  | p | P |  |  |  |
| 3 | F |  |  |  |  |  |  | P |  |  |  |  |  |
| 4 | F |  |  | F |  |  |  | P |  |  | P |  |  |
| 5 | F |  |  | F |  |  |  | P |  |  | P |  |  |
| 6 | F |  |  |  |  | F |  | F |  |  | P |  |  |
| 7 | F |  |  |  |  | F |  |  | P |  | P |  |  |
| 8 |  |  |  | F |  | F |  | F |  |  | P |  |  |
| 9 |  |  |  | F |  | F |  |  |  |  | P |  |  |
| 10 |  |  |  | F |  | F |  | P |  |  | P |  |  |
| 11 | F |  |  |  |  |  |  |  |  |  | F |  |  |
| 12 | F |  |  |  |  |  |  |  |  |  | F |  |  |

5